## NO INJURIES AT WORK

A SELECTION OF DIFFERENT EXAMPLES FROM THE EVERYDAY EXPERIENCE OF BOSKALIS | JUNE 2014

## **TEAMSPIRIT**



**Daan van de Zande,** Dredging Expert, The Coastguard Base project, Qatar

"Here in Qatar, we are dredging an access channel to a new port for the Coast Guard. There are three unique conditions: the substratum is harder than we have ever encountered before; the temperature here can climb to more than 50° C, and we are working under time pressure. To complete this project successfully, we are demanding the most from our equipment and our employees. The dilemma is: how do we do

that while ensuring we still show respect for the people and their safety, but also for the deadline and the budget. As early as preparatory phase, we realized that the sense of team spirit among the crew would be the key. For that reason, we invited the crew of the Taurus and Phoenix in Papendrecht for an extensive NINA Startup Meeting, combined with training on the cutter simulator for dredging the extremely hard rocks. This has generated a great deal of useful input, such as the idea to install a sun shade above the location where we change cutter teeth. Beat the heat!

As with any project, good planning is crucial. After all, we want to prevent people from taking a *shortcut* or from falling back into their old behaviors due to time pressure. For that reason, we start each morning with an extensive operational meeting, with safety and the priority list high on the agenda. That information is shared during the progress meetings in the units. And we continuously stress that, under these conditions, we must accept that some things are going to take longer. No matter what happens: *Safety First.*"



## **INVOLVED** SUBCONTRACTORS IN AUSTRALIA

Thanks to NINA training courses, there is a high level of involvement in the Ichthys project by subcontractors. The result: openness, effective cooperation, and a satisfied customer.

The Ichthys project involves the construction of an LNG terminal. The complex project involves many on and offshore work carried out by various subcontractors. Upon commencement, NINA Do-it training courses were held with our own employees, subcontractors, and the customer. The goals included improving cooperation. And that has been achieved, says Paul de Jong, Managing Director. "NINA meets everyone's need to talk about safety during day-to-day work. In that way,

you create an atmosphere in which everyone is on the same side. As a result, our customer Saipem and client Inpex are full of praise about how we work. The pro-active approach of the site team, the transparent way in which we communicate, and the involvement of the subcontractors engender trust."

## **NINA FORUM**

To maintain that level of involvement, SHE-Q is organizing a monthly NINA forum, during which the subcontractors can share their experiences. "The forum focuses on good and bad moments," says Lyn Barrat, SHE-Q manager. "For example, people talk openly about near misses. Rather than a culture of fear,

denial, and blame, there is openness, respect, and the desire to learn from each other. That pays off. We see this reflected in the accident statistics."



Niels Asjee, Project Manager Ichthys GEP Project (right) receives the 'Inpex Australia – Ichthys Project 2014 Participation HSE Award from Claude Cahuzac, Inpex Offshore Project Director.